Improving Learning
Outcomes at Scale:
Learning from Systemfocused Programmes

Dhir Jhingran Language and Learning Foundation

Improving Foundational Learning at Scale in India





36 states and Union territories

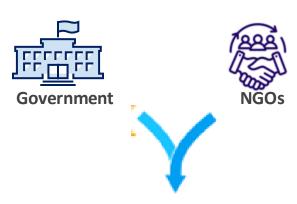
NIPUN Bharat / FLN Mission **50 Million** students



Collaboration between NGOs & Government

15 States

30 Million students

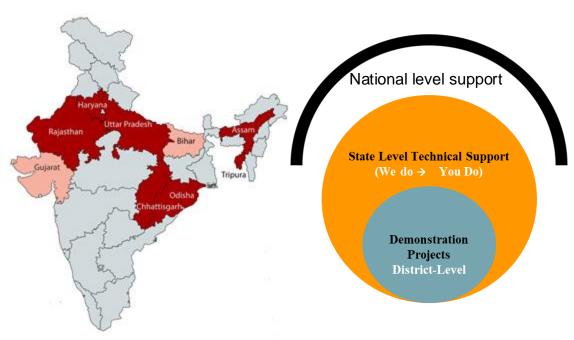


- 1.PROGRAM DESIGN
- 2.PROGRAM IMPLEMENTATION
- 3.SYSTEMIC REFORM

LLF's Impact: Improving Foundational Learning



30M



Students 2024 2026 **Improved** 1.1M* 3M Learning

*80% under outcome-based financing (DIB and variants)

13.1M

State-wide

FLN Inputs

- **Co-creation** in each state
- Modified programs in each different context

Scaling Foundational Learning in Haryana



LLF's literacy program scaled from 1 to 7 districts

Supporting Haryana's FLN Mission state-wide







966 schools

children



3,500 children



3,399 schools



72,913 children



3,399 schools (grades 1 & 2)



164,000 children

Covid-19 Response: Pivot to a community-based learning program



Systems reform impacting entire state, as part of a coalition, covering literacy, numeracy and governance initiatives for FLN



~8,600 schools (All Govt. primary schools in Haryana)



~6,42,000 students



~35,000 teachers

Grade 1: 216,000+ **Grade 2:** 221,000+ **Grade 3:** 228,000+

2018 2019 2020 2021 2022 2023 2024 2025 2026



Issues or Challenges that arise



Ways of Working



- Program Design
- System Reform
- Adoption of new practices
- Capacity building
- Program delivery
- Project management
- Administrative reforms

Program Design





Issues or Challenges that may arise

Co-creation with multiple government agencies

Differing viewpoints on pedagogy (e.g. structured pedagogy, MLE)

Budget constraints



Ways of Working

Relationship building through frequent meetings

Influencing leadership and sharing successful examples

Compromise and retry



Lessons Learnt

Map stakeholders to cover all bases.

Define nonnegotiables internally.

Use direct approaches to leverage key decision makers.

System Reform





Issues or Challenges that may arise

Focus on frequent, centralised, censusbased assessments

Hierarchical, directive and non-consultative mode



Ways of Working

Sharing examples of 'not-worked' from other state contexts

Negotiate for reduced frequency

Regular review meetings

Feedback surveys and process studies



Lessons Learnt

Not an all-or-nothing situation

Work towards most desirable option

Compromise where unavoidable

Challenge of sustaining these practices



Adoption of new practices





Issues or Challenges that may arise

Leadership change

Change in emphasis and urgency



Medium-term MoUs, shared vision and roadmap

Relationship building at all levels

Accommodate a few 'no harm' priorities



Relationships are key.

Understand state and district motivations to leverage support

Some flexibility for additional tasks (80:20)



Talk



Idea generator



Multiple roles



Disinterested



Daughter model



Tech-focused



Aloof



Doubts

Capacity Building





Issues or Challenges that may arise



Limited time

Overburdened staff

Missing motivation

Mentorship models

Work preferentially with motivated staff



Adopt a layered approach

Support motivated staff to become champions

Program Delivery





Issues or Challenges that may arise



Too much data, no prioritisation

No data-driven decision making

Data fatigue

Data visualisation through dashboards

Prioritised data items for action points (e.g. High Impact Teaching Strategies -HITS)



Lessons Learnt

Create alignment across all admin layers for prioritisation of a few indicators.

Frequent review meetings to build data culture

Project Management





Issues or Challenges that may arise



Risk of substitution

Getting co-opted; difficult to take a strategic position Refrain from taking up routine tasks

'HQ leadership agreement needed' as reasoning



Regularly monitor actions done for the government system

Keep strategic KPIs in focus

Administrative Reforms





Issues or Challenges that may arise



Lack of political will and administrative intrepidity

Keep chipping away even when there is limited success

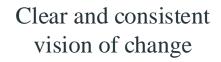


Identify those areas where there is a better chance of success

Good Practices in System-focused Work at Scale









Dialogue & Consultation



Design for Scale; Demonstrations focused on mainstreaming



Data for evidence based follow up & monitoring



Strengthen System Capacity



Champions & Early Adopters



Non-negotiables on core aspects



Coalitions

Practices to Avoid





Substitute
Government/Outsourcing
Model



Relationship-building only with the top-level



Focus only on innovations; System strengthening is important



Cookie-cutter, one size fits all approach



Don't promise quick results/unachievable targets

Conclusion: Implementation research needed

- Partnership between non-profits and the government has great potential to improve learning outcomes at scale
- Varied 'ways of working' in collaboration with governments, given diverse contexts and complex set of stakeholders; Science and Art
- Important to develop a deeper understanding, Implementation research in varied contexts needed; What works? What doesn't? In which context? For whom?